	Case 2:12-cv-06558-PA-RZ Document 1 Fil	ed 07/30/12 Page 1 of 64 Page ID #:3
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10	Attorneys for Defendant, STARBUCKS CORPORATION	DISTRIC
11	STREET CORTOR	7° 5.
12	UNITED STATES	DISTRICT COURT 55 75
13	CENTRAL DISTRIC	CT OF CALIFORNIA
<ul><li>14</li><li>15</li></ul>	SHAUN ANDERSON, individually, and on behalf of other members of the general	Case No. <b>CV12-6558 PA(RZx)</b>
16	public similarly situated,	DEFENDANT STARBUCKS CORPORATION'S NOTICE OF
17	Plaintiff, vs.	REMOVAL
18		
19	STARBUCKS CORPORATION, a Washington corporation; and Does 1 through 100, inclusive,	
20	Defendant.	
21		
22		
23	/// ///	
<ul><li>24</li><li>25</li></ul>	///	
26		
27	///	
28	///	
		DEFENDANT STARBUCKS CORPORATION'S

NOTICE OF REMOVAL

# NOTICE OF REMOVAL

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(DIVERSITY – CLASS ACTION FAIRNESS ACT)

PLEASE TAKE NOTICE that, under 28 U.S.C. §§ 1332, 1441, 1446, and 1453, Defendant STARBUCKS CORPORATION ("Starbucks"), by and through its attorneys, remove to this Court the action entitled, *Shaun Anderson, individually, and on behalf of other members of the general public similarly situated, Plaintiff v. Starbucks Corporation, a Washington corporation; and Does 1 through 100, inclusive, Defendant*, Case No. BC485438 (the "Action), which was originally filed in the Superior Court of the State of California for the County of Los Angeles. As grounds for removal, Defendant states as follows:

- 1. As set forth below, this case is properly removed to this Court under 28 U.S.C. § 1441 because the Court has jurisdiction over this action under the Class Action Fairness Act, 28 U.S.C. § 1332(d), in that this matter is a civil action in which the amount in controversy exceeds the sum of \$5,000,000, exclusive of costs and interest, has more than 100 members in each putative class, and is between citizens of different states.
- 2. By filing this Notice of Removal, Starbucks does not intend to waive, and hereby reserves, any objection as to venue, the legal sufficiency of the claims alleged in the Action and all other defenses. Starbucks reserves the right to supplement and amend this Notice of Removal.

# **BACKGROUND**

3. On May 25, 2012, Shaun Anderson commenced this putative class action by filing a Complaint in the Los Angeles Superior Court.<sup>1</sup> Process was served on Starbucks on June 29, 2012 by delivery to an agent authorized by Starbucks to receive process.

<sup>1</sup> Attached as	s Exhibit "A".
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# **BASES FOR REMOVAL**

4. The Class Action Fairness Act of 2005 ("CAFA") creates federal jurisdiction over lawsuits in which "the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs, and is a class action in which . . . any member of a class of plaintiffs is a citizen on a State different from any defendant," and involves a putative class that consists of more than 100 members. 28 U.S.C.§§ 1332(d)(2)(A) and (d)(5). Each of these three requirements is met.

# THE AMOUNT IN CONTROVERY EXCEEDS \$5,000,000

5. Although Starbucks denies all liability alleged in the Complaint, if damages or restitution were awarded on Plaintiffs' claims, the aggregate amount as to each putative class would exceed \$5,000,000.

# **Nationwide Class**

- 6. According to Plaintiff's Complaint, the putative class is "[a]ll persons residing in the United States of America who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappucino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie[.]" Compl. ¶ 36.
- 7. The first shipment of products containing cochineal extract to a Starbucks location anywhere in the United States occurred the week of December 26, 2011.

  Declaration of Joanna Steawart ("Stewart" Decl.), ¶7.
- 8. The last shipment of products containing cochineal extract to Starbucks locations anywhere in the United States occurred the week of July 2, 2012. (Stewart Decl. ¶8.)
- 9. Between January 15, 2012 and June 15, 2012, Starbucks's nationwide sales of Strawberries & Crème Frappucinos, Strawberry Banana Smoothies, Raspberry Swirl Cakes, Birthday Cake Pops, Mini Donuts with pink icing, and Red Velvet Whoopie Pies totaled \$50,849,819. (Stewart Decl. ¶11, Ex. 1.)

- 10. Plaintiff seeks "disgorgement and restitution of all monies wrongfully obtained and retained by Defendants." Compl., Prayer for Relief. In addition, Plaintiff seeks "compensatory and general damages," "punitive damages," and "attorneys' fees," thereby adding to the total amount in controversy. *Id*.
- 11. Given the nationwide sales total of the products at issue, as well as Plaintiff's requested relief, Starbucks has established to a legal certainty that the "matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs." 28 U.S.C. § 1332(d)(6).

# California Subclass

- 12. According to Plaintiff's Complaint, the putative California subclass is "[a]II persons residing in California who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappucino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie." Compl. ¶ 37.
- 13. The first shipment of products containing cochineal extract to a Starbucks location in California occurred the week of January 2, 2012. (Stewart Decl. ¶9.)
- 14. The last shipment of products containing cochineal extract to Starbucks locations in California occurred the week of June 25, 2012. (Stewart Decl. ¶10.)
- 15. Between January 15, 2012 and June 15, 2012, Starbucks's California sales of Strawberries & Crème Frappucinos, Strawberry Banana Smoothies, Raspberry Swirl Cakes, Birthday Cake Pops, Mini Donuts with pink icing, and Red Velvet Whoopie Pies totaled \$13,064,555. (Stewart Decl. ¶12, Ex. 1.)
- 16. Plaintiff seeks "disgorgement and restitution of all monies wrongfully obtained and retained by Defendants." Compl., Prayer for Relief. In addition, Plaintiff seeks "compensatory and general damages," "punitive damages," and "attorneys' fees," thereby adding to the total amount in controversy. *Id.*
- 17. Given the California sales total of the products at issue, as well as Plaintiff's requested relief, Starbucks has established to a legal certainty that the

"matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs." 28 U.S.C. § 1332(d)(6).

# **EACH PUTATIVE CLASS EXCEEDS 100 MEMBERS**

18. Although the Complaint does not specifically allege the number of putative class members, the number of members in each putative class consists of more than 100 members.

# **Nationwide Class**

- 19. According to Plaintiff's Complaint, the putative class is "[a]ll persons residing in the United States of America who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappucino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie[.]" Compl. ¶ 36.
- 20. The first shipment of products containing cochineal extract to a Starbucks location anywhere in the United States occurred the week of December 26, 2011. (Stewart Decl. ¶7.)
- 21. The last shipment of products containing cochineal extract to Starbucks locations anywhere in the United States occurred the week of July 2, 2012. (Stewart Decl. ¶8.)
- 22. Between January 15, 2012 and June 15, 2012, Starbucks sold a combined 19,695,185 Strawberries & Crème Frappucinos, Strawberry Banana Smoothies, Raspberry Swirl Cakes, Birthday Cake Pops, Mini Donuts with pink icing, and Red Velvet Whoopie Pies in the United States. (Stewart Decl. ¶13, Ex. 1.)
- 23. Given the nationwide sales total of the products at issue, more than 100 "persons residing in the United States of America" purchased these products. (Stewart Decl. ¶13.)
- 24. Accordingly, Starbucks has established that the putative nationwide class consists of more than 100 members. 28 U.S.C.§§ 1332(d)(5).

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# California Subclass

- 25. According to Plaintiff's Complaint, the putative California subclass is "[a]ll persons residing in California who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappucino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie." Compl. ¶ 37.
- 26. The first shipment of products containing cochineal extract to a Starbucks location in California occurred the week of January 2, 2012. (Stewart Decl. ¶9.)
- 27. The last shipment of products containing cochineal extract to Starbucks locations in California occurred the week of June 25, 2012. (Stewart Decl. ¶10.)
- 28. Between January 15, 2012 and June 15, 2012, Starbucks sold a combined 4,951,126 Strawberries & Crème Frappucinos, Strawberry Banana Smoothies, Raspberry Swirl Cakes, Birthday Cake Pops, Mini Donuts with pink icing, and Red Velvet Whoopie Pies in California. (Stewart Decl. ¶14, Ex. 1.)
- 29. Given the California sales total of the products at issue, more than 100 "persons residing in California" purchased these products. (Stewart Decl. ¶14.)
- 30. Accordingly, Starbucks has established that the putative California subclass consists of more than 100 members. 28 U.S.C.§§ 1332(d)(5).

# **DIVERSITY OF CITIZENSHIP**

- 31. In this case, there is diversity of citizenship bestowing jurisdiction on this Court. "The district courts shall have original jurisdiction of any civil action in which ... any member of a class of plaintiffs is a citizen of a State different from any defendant." 28 U.S.C. §§ 1332(d)(2)(A).
- 32. Plaintiff is an individual residing in Hawthorne, California in the County of Los Angeles. Compl., ¶ 11.
- 33. Starbucks is incorporated under the laws of the state of Washington, and has its principal place of business in Seattle, Washington, making Starbucks a citizen of Washington. (Stewart Decl. ¶¶ 3, 4.)

Because the Plaintiff is a citizen of a different state than Starbucks, the 1 34. diversity requirement set forth in 28 U.S.C. §§ 1332(d)(2) is met. 2 Notice of Removal is Timely Filed 3 Starbucks timely filed this notice of removal. Starbucks was served with 4 35. the Complaint on July 2, 2012. Accordingly, Starbucks filed this Notice of Removal 5 within 30 days. 28 U.S.C. §1446(b). 6 Consent of All Defendants Not Required 7 By this notice, Starbucks consents to this removal. 28 U.S.C. §1453(b). 8 36. Notice To Plaintiffs And State Court 9 As required by 28 U.S.C. §1446(d), a copy of this Notice of Removal is 10 37. being promptly served upon counsel for Plaintiff and a copy is being filed with the 11 Clerk of the Superior Court of the State of California for the County of Los Angeles. 12 13 14 K&L GATES LLP 15 16 Dated: July 30, 2012 By: 17 Paul W. Sweenev Jr. 18 Cassandra S. Jones 19 Attorneys for Defendant Starbucks Corporation 20 21 22 23 24 25 26 27 28 6

EXHIBIT A

	UMMONS CION JUDICIAL)	CONFORMED GORY ORIGINAL FILE HERA CORTE SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES
NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):		MAY 2.5 2012
STARBUCKS CORPORATION through 100, inclusive	N, a Washington corporation, and Does 1	John A. Charle, Executive Officer/Clerk
YOU ARE BEING SUED BY PLA (LO ESTÁ DEMANDANDO EL D	INTIFF: EMANDANTE):	Shaurya Wesley Deputy
the general public similarly sit		
below. You have 30 CALENDAR DAYS after served on the plaintiff. A letter or phone case. There may be a court form that you online Self-Help Center (www.courinfo. the court clerk for a fee waiver form. If you may be taken without further warning from There are other legal requirements. You referral service. If you cannot afford an a these nonprofit groups at the California I (www.courtinfo.ca.gov/selfhelp). or by cleosts on any settlement or arbitration av pAVISOI Lo han demandado. Si no rest continuación.  Tiene 30 DÍAS DE CALENDARIO descorte y hacer que se entregue una copia en formato legal correcto si desea que pruede encontrar estos formularios de la biblioteca de leyes de su condado o en que le dé un formulario de exención de podrá quitar su sueldo, dinero y bienes Hay otros requisitos legales. Es recon remisión a abogados. Si no puede paga programa de servicios legales sin fines (www.lawhelpcalifornia.org), en el Cente	four may want lo call an attorney right away, it you do not attorney, you may be eligible for free legal services from a Legal Services Web site (www.lawhelpcalifornia.org), the contacting your local court or county bar association. NOTE ward of \$10,000 or more in a civil case. The court's lien musonned dentro de 30 dlas, la corte puede decidir en su contagués de que le entreguen esta citación y papeles legales a el demandante. Una carta o una llamada telefónica no le mocesen su caso en la corte. Es posible que haya un form a corte y más información en el Centro de Ayuda de las Cola corte que le quede más cerca. Si no puede pagar la cupago de cuotas. Si no presenta su respuesta a tiempo, pusin más advertencia.  Tendable que llame a un abogado inmediatamente, Si no pre un abogado, es posible que cumpla con los requisitos de lucro. Puede encontrar estos grupos sin fines de lucro de Ayuda de las Cortes de California, (www.sucorte.co de Ayuda de las Cortes de California, (www.sucorte.co des y la corte tiene derecho a reclamar las cuotas y los cos de valor recibida mediante un acuerdo o una concesió.	a written response at this court and have a copy proper legal form if you want the court to hear your ms and more information at the California Courts e nearest you. If you cannot pay the filling fee, ask se by default, and your wages, money, and property know an attorney, you may want to call an attorney nonprofit legal services program. You can locate California Courts Online Self-Help Center : The court has a statutory lien for waived fees and ust be pald before the court will dismiss the case, tra sin escuchar su versión. Lea la información a para presentar una respuesta por escrito tiene que estar nutario que usted pueda usar para su respuesta, cortes de California (www.sucorte.ca.gov), en la cota de presentación, pida al secretario de la corte le conoce a un abogado, puede llamar a un servicio de para obtener servicios legales gratuitos de un en el sitio web de California Legal Services, gov) o poniéndose en contacto con la corte o el costos exentos por imponer un gravamen sobre
The same and address of the court is	·	CASE NUMBER: BC 485438
Stanley Mosk Courthouse 111 N. Hill Street, Los Angel The name address, and telephone (Et nombre, la dirección y el número Initiative Legal Group APC, Jordan Lurie (SBN 130013); DATE: (Fecha)	es, CA 90012 number of plaintiff's attorney, or plaintiff without an a de teléfono del abogado del de la grante, o del de 1800 Century Park East, Second Floor, Raul Perez (SBN 174687); Andrew Sal	Los Angeles, CAN 20067  Los Ki (SBN 22668) (310) 556-5637  Beputy  (Adjunto)
(For proof of service of this summon (Para prueba de entrega de esta cita NC SEALL 2.	s, use Proof of Service of Summons (form POS-01 ation-use of formulano Proof of Service of Summon PTICE TO THE PERSON SERVED: You are served as an individual defendant.  as the person sued under the fictitious name on behalf of (specify):  under:  CCP 416.10 (corporation)  CCP 416.20 (defunct corporation)  other (specify):	O).) s. (POS-010)). of (specify): COYPOTCATION, A WOSNINGATO) CCP 416.60 (minor) CCP 416.70 (conservatee)
Form Adopted for Mandatory Use	by personal delivery on (date):  SUMMONS	Page 1-ef 1. Code of Civil Procedure §§ 412.20, 465 www.countinto.ca.pov

·	CM-010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Warne, State that number, and activess):  — Jordan Lurie (SBN 130013); Raul Perez (SBN 174687)  Initiative Legal Group APC  1800 Combust, Bark Foot, Special Floor	FOR COURT USE ONLY CONFORMED COPY ORIGINAL FILED
1800 Century Park East, Second Floor Los Angeles, CA 90067  TELEPHONE NO: (310) 556-5637  ATTORNEY FOR (Name): Plaintiff Shaun Anderson	COUNTY OF LOS ANGELES
SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS Affigeles	MAY 25 2012
STREET ADDRESS: 111 N. Hill Street MAILING ADDRESS: 111 N. Hill Street CITY AND ZIP CODE: Los Angeles 90012	John A. Clarke, Executive Officer/Clerk  BY Deputy  Shaumya Wesley
BRANCH NAME: Stanley Mosk Courthouse	
CASE NAME: Anderson v. Starbucks Corporation	BC485438
CIVIL CASE COVER SHEET Complex Case Designation	CASE NUMBER:
Unlimited Limited Counter Joinder	
(Amount (Amount demanded demanded is Filed with first appearance by defendant	JUDGE:
exceeds \$25,000) \$25,000 or less) (Cal. Rules of Court, rule 3.402)	DEPT:
Items 1–6 below must be completed (see instructions on pa	age 2).
Check one box below for the case type that best describes this case:     Contract     Provi	Islonally Complex Civil Litigation
	Rules of Court, rules 3.400-3.403)
Uninsured motorist (46) Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Other PI/PDAVD (Personal injury/Property Other collections (09)	Construction defect (10)
Damage/Wrongful Death) Tort Insurance coverage (18)  Asbestos (04)  Other motivart (37)	Mass tort (40) Securities litigation (28)
Asbestos (U4) Cither contract (37) Product liability (24) Real Property	Environmental/Toxic tort (30)
Medical malpractice (45) Eminent domain/Inverse	Insurance coverage claims arising from the
Other PI/PD/WD (23) condemnation (14)	above listed provisionally complex case types (41)
Non-PI/PD/WD (Other) Tort Wrongful eviction (33)  Purpose technology business practice (07) Other real property (26) Enfo	rement of Judgment
Business tort/unitair business practice (07) Civil rights (08) Unlawful Detainer	Enforcement of judgment (20)
1 = 33,(3)	ellaneous Civil Complaint
Fraud (16) Residential (32)	RICO (27)
Intellectual property (19) Drugs (38)	Other complaint (not specified above) (42)
A 45-4-10-10-10-10-10-10-10-10-10-10-10-10-10-	cellaneous Civil Petition
Cither non-PI/PD/WD tort (35)  Employment  Asset formerture (US)  Petition re: arbitration award (11)	Partnership and corporate governance (21)
Wrongful termination (36) Writ of mandate (02)	Other petition (not specified above) (43)
Other employment (15) Other judicial review (39)	
2. This case is is one complex under rule 3.400 of the California Rules factors requiring exceptional judicial management:	of Court. If the case is complex, mark the
a. Large number of separately represented parties d. Large number of	
b	related actions pending in one or more courts states, or countries, or in a federal court
c. Substantial amount of documentary evidence f. Substantial postju	udgment judicial supervision
3. Remedies sought (check all that apply): a.  monetary b.  nonmonetary; decl	aratory or Injunctive relief c. 🗸 punitive
4. Number of causes of action (specify):	
<ul> <li>5. This case</li></ul>	use form CM-015.)
Date: May 25, 2012	1621
Jordan Lurie (TYPE OR PRINT NAME) (SIGNA	ATURE OF PARTY OR ATTORNEY FOR PARTY)
<ul> <li>Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (a under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of the Code).</li> </ul>	except small claims cases or cases filed of Court, rule 3.220.) Failure to file may result
in sanctions.  • File this cover sheet in addition to any cover sheet required by local court rule.  • If this case is complex under rule 3,400 et seq. of the California Rules of Court, you must be rection to the position or proceeding.	ust serve a copy of this cover sheet on all
other parties to the action or proceeding.  • Unless this is a collections case under rule 3.740 or a complex case, this cover sheet	
Form Adverted by Mandaton Use	Cal, Rules of Court, rules 2,30, 3,220, 3,400-3,403, 3,740;

CM-010

# INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3,740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that

the case is complex.

```
Auto Tort
    Auto (22)-Personal Injury/Property
        Damage/Wrongful Death
    Uninsured Molorist (46) (if the
        case involves an uninsured
         motorist claim subject to
         arbitration, check this item
         instead of Auto)
Other PUPD/WD (Personal Injury/
Property-Damage/Wrongful Death)
     Asbestos (04)
         Asbestos Property Damage
         Asbestos Personal Injuryl
     Wrongful Death
Product Liability (not asbestos or
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Medical Malpractice-Physicians & Surgeons Other Professional Health Care Malpractice Other PI/PD/WD (23) Premises Liability (e.g., slip and fall)

toxic/environmental) (24)

Medical Malpractice (45)

Intentional Bodily Injury/PD/WD (e.g., assault, vandalism) Intentional Infliction of **Emotional Distress** 

Negligent Infliction of Emotional Distress Other PI/PD/MD

Non-PVPD/WD (Other) Tort Business Tort/Unfair Business Practice (07)

Civil Rights (e.g., discrimination, false arrest) (not civil harassment) (08)

Defamation (e.g., slander, libel)

(13)Fraud (16)

Intellectual Property (19) Professional Negligence (25)

Legal Malpractice Other Professional Malpractice (not medical or legal)
Other Non-PI/PD/WD Tort (35)

Employment Wrongful Termination (36) Other Employment (15)

#### CASE TYPES AND EXAMPLES Contract Breach of Contract/Warranty (06)

Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction) Contract/Warranty Breach—Seller Plaintiff (not fraud or negligence) Negligent Breach of Contract/ . Varranty

Other Breach of Contract/Warranty Collections (e.g., money owed, open book accounts) (09) Collection Case-Seller Plaintiff

Other Promissory Note/Collections Case Insurance Coverage (not provisionally complex) (18)

Auto Subrogation Other Coverage Other Contract (37)

Contractual Fraud Other Contract Dispute

Reat Property
Eminent Domain/Inverse Condemnation (14)

Wrongful Eviction (33)

Other Real Property (e.g., quiet title) (25) Writ of Possession of Real Property Mortgage Foreclosure

Quiet Title Other Real Property (not eminent domain, landlord/tenant, or foreclosure)

Unlawful Detainer Commercial (31)

Residential (32). Drugs (38) (if the case involves illegal

drugs, check this item; otherwise, report as Commercial or Residential)

Judicial Review

Asset Forfeiture (05) Petition Re: Arbitration Award (11) Writ of Mandate (02)
Writ-Administrative Mandamus

Writ-Mandamus on Limited Court Case Matter

Writ-Other Limited Court Case Review

Other Judicial Review (39) Review of Health Officer Order Notice of Appeal-Labor Commissioner Appeals

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400–3.403) Antirus/Trade Regulation (03)

Construction Defect (10) Claims Involving Mass Tort (40)

Securities Litigation (28) Environmental/Toxic Tort (30)

Insurance Coverage Claims (arising from provisionally complex case type listed above) (41)

Enforcement of Judgment Enforcement of Judgment (20) Abstract of Judgment (Out of County)

Confession of Judgment (nondomestic relations) Sister State Judgment Administrative Agency Award (not unpaid taxes)

Petition/Certification of Entry of Judgment on Unpaid Taxes Other Enforcement of Judgment

Miscellaneous Civil Complaint RICO (27)

Other Complaint (not specified above) (42)

Declaratory Relief Only Injunctive Relief Only (nonharassment)

Mechanics Lien Other Commercial Complaint Case (non-tort/non-complex)
Other Civil Complaint

(non-tort/non-complex)

Miscellaneous Civil Petition Partnership and Corporate Governance (21)

Other Petition (not specified above) (43) Civil Harassment Workplace Violence

Elder/Dependent Adult Abuse

Election Contest Petition for Name Change Petition for Relief From Late Claim

Other Civil Petition

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION

For additional ADR information and forms visit the Court ADR web application at www.lasupenorcourt.org (click on ADR).

The plaintiff/petitioner shall serve a copy of this form on each defendant/respondent along with the complaint (Civil only).

#### What Is ADR

Alternative Dispute Resolution (ADR) is the term used to describe all the other options available for settling a dispute which once had to be settled in court. ADR processes, such as arbitration, mediation, neutral evaluation, and settlement conference are less formal than a court process and provide opportunities for parties to reach an agreement using a problem-solving approach.

There are many different kinds of ADR. All of them utilize a "neutral", an imparbal person, to decide the case or help the parties reach an agreement.

#### Arbitration:

In arbitration, a neutral person called an "arbitrator" hears arguments and evidence from each side and then decides the outcome of the dispute. Arbitration is less formal than a trial, and the rules of evidence are often relaxed. Arbitration may be either "binding" or "nonbinding." Binding arbitration means that the parties waive their right to a trial and agree to accept the arbitrator's decision as final. Nonbinding arbitration means that the parties are free to request a trial if they do not accept the arbitrator's decision.

#### Cases for Which Arbitration May Be Appropriate

Arbitration is best for cases where the parties want another person to decide the outcome of their dispute for them but would like to avoid the formality, time, and expense of a trial. It may also be appropriate for complex matters where the parties want a decision-maker who has training or experience in the subject matter of the dispute.

#### Cases for Which Arbitration May Not Be Appropriate

If parties want to retain control over how their dispute is resolved, arbitration, particularly binding arbitration, is not appropriate in binding arbitration, the parties generally cannot appeal the arbitrator's award, even if it is not supported by the evidence or the law. Even in nonbinding arbitration, if a party requests a that and does not receive a more favorable result at trial than in arbitration, there may be penalties.

#### Mediation:

In mediation, a neutral person called a "mediator" helps the parties try to reach a mutually acceptable resolution of the dispute. The mediator does not decide the dispute but helps the parties communicate so they can try to settle the dispute themselves. Mediation leaves control of the outcome with the parties.

#### Cases for Which Mediation May Be Appropriate

Mediation may be particularly useful when parties have a dispute between or among family members, neighbors, or business partners. Mediation is also effective when emotions are getting in the way of resolution. An effective mediator can hear the parties out and help them communicate with each other in an effective and nondestructive manner.

#### Cases for Which Mediation May Not Be Appropriate

Mediation may not be effective if one of the parties is unwilling to cooperate or compromise. Mediation also may not be effective if one of the parties has a significant advantage in power over the other. Therefore, it may not be a good choice if the parties have a history of abuse or victimization.

#### **Neutral Evaluation**

In neutral evaluation, each party gets a chance to present the case to a neutral person called an "evaluator." The evaluator then gives an opinion on the strengths and weaknesses of each party's evidence and arguments and about how the dispute could be resolved. The evaluator is often an expert in the subject matter of the dispute. Although the evaluator's opinion is not binding, the parties typically use it as a basis for trying to negotiate a resolution of the dispute.

#### Cases for Which Neutral Evaluation May Be Appropriate

Neutral evaluation may be most appropriate in cases in which there are technical issues that require special expertise to resolve or the only significant issue in the case is the amount of damages.

#### Cases for Which Neutral Evaluation May Not Be Appropriate

Neutral evaluation may not be appropriate when there are significant personal or emotional barriers to resolving the dispute.

#### Settlement Conference:

A settlement conference may be either mandatory or voluntary. In both types of settlement conferences, the parties and their attorneys meet with a judge or a neutral person called a "settlement officer" to discuss possible settlement of their dispute. The judge or settlement officer does not make a decision in the case but assists the parties in evaluating the strengths and weaknesses of the case and in negotiating a settlement. Settlement conferences are appropriate in any case where settlement is an option. Mandatory settlement conferences are often held close to the date a case is set for trial.

LAAOR 005 (Rev. 01-12) LASC Adopted 10-03 For Mandatory Use **ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION** 

Cal. Rules of Court, rule 3.221

Page 1 of 2

#### COURT ADR PROGRAMS

#### CIVIL:

- Arbitration (non-binding) (Code Civ. Proc. §§ 1141.10-1141.31, Cal. Rules of Court, rules 3.810-3.830, and Local Rules, rule 3.252 et
- Mediation (Code Civ. Proc. §§ 1775-1775.15, Cal. Rules of Court, rules 3.850-3.860, 3.865-3.872 and 3.890-3.898, Evid. Code §§ 1115-1128, and Local Rules, rule 3.252 et seq.)
  - o Civil Harassment Mediation
  - o Eminent Domain Mediation (Code Civ. Proc. §1250.420)

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- o Small Claims Mediation
- Neutral Evaluation (Local Rules, rule 3.252 et seq.)
- Settlement Conference
  - o Voluntary Settlement Conference (Local Rules, rule 3.252 et seq.)
  - o Retired Judge Settlement Conference

#### FAMILY (non-custody):

- Arbitration (non-binding) (Fam. Code § 2554 and Local Rules, rule 5.18)
- Mediation (Local Rules, rule 5.18)
- Settlement Conference
  - o Forensic Certified Public Accountant (CPA)
  - o Spanish Speaking Settlement Conference

#### PROBATE:

- Mediation
- · Settlement Conference

#### NEUTRAL SELECTION

Parties may select an arbitrator, mediator, or evaluator from the Party Select Panel or may hire someone privately, at their discretion. If the parties utilize the Random Select Panel, the ADR staff will assign on a random basis the name of one neutral who meets the case criteria entered on the court's website.

#### **COURT ADR PANELS**

## Party Select

Panel

The Party Select Panel consists of arbitrators, mediators, and evaluators who have achieved a specified level of experience in court-annexed cases. The parties (collectively) are charged \$150.00 per hour for the first three hours of hearing time. Thereafter, parties may stipulate in writing for additional hearing time at the rate established by the neutral.

Random Select The Random Select Panel consists of trained arbitrators, mediators, evaluators, and settlement officers who make themselves available pro bono as a way of supporting the judicial system. It is the policy of the Court that Random Select Panel neutrals provide three hours hearing time per case on a pro bono basis. Thereafter, parties may stipulate in writing for additional hearing time at the rate established by the neutral.

#### ADR ASSISTANCE

For assistance regarding ADR, please contact the ADR clerk at the courthouse in which your case was filed.

COURTHOUSE	NADDRESSESSESSES	IROOME	ICITY PROPERTY.	IEPHONE CONTRACTOR	PFAX CONTROLS	PEMAIL TO THE PERIOD OF THE PE
Antonovich	42011 4th St. West	1st Fl.	Lancaster, CA 93534	661-974-7275	661 <del>-945-8</del> 173	AntelopeADR@lasuperiorcourt.org
Chatsworth	9425 Penfield Ave.	3100	Chatsworth, CA 91311	818-576-8565	818-576-8733	ChatsworthADR@lasuperiorcourt.org
Compton	200 W. Compton Blvd.	1002	Campion, CA 90226	310-603-3072	310-223-0337	ComplorADR@lasuperiorcourt.org
Glendale	600 E. Broadway	273	Glendale, CA 91206	818-500-3160	818-548-5470	GlendaleADR@lasuperiorcourt.org
Long Beach	415 W. Ocean Bivd.	316	Long Beach, CA 90802	562-491-6272	562-437-3802	LongBeachADR@lasuperforcourt.org
Norwalk	12720 Norwalk Blvd.	308	Norwalk, CA 90650	562-807-7243	562-462-9019	NorwalkADR@lasuperiorcourt.org
Pasadena	300 E. Walnut St.	109	Pasadena, CA 91101	628-358-5685	626-868-1774	PasadenaADR@lasuperiorcourt.org
Pomona	400 Civic Center Plaza	106	Pomona CA 91768	909-620-3183	909-629-6283	PomonaADR@lasuperiorcourt.org
San Pedro	505 S. Centre St.	209	San Pedro. CA 90731	310-519-6151	310-514-0314	SanPedroADR@lasuperforcourt.org
Santa Monica	1725 Main St.	203	Santa Monica, CA 90401	310-260-1829	310-319-6130	SantaMonicaADR@tasuperiorcourt.org
Stanley Mosk	111 N. HIU St.	113	Los Angeles, CA 90012	213-974-5425	213-633-5115	CentralADR@lasuperiorcourt.org
Топапсе	825 Maple Ave.	100	Torrance, CA 90503	310-222-1701	310-782-7326	TorranceADR@lasuperiorcourt.org
Van Nuys	6230 Sylmar Ave.	418	Van Nuys, CA 91401	818-374-2337	818-902-2440	VanNuysADR@lasuperlorcourt.org

LAADR 005 (Rev. 01-12) LASC Adopted 10-03 For Mandatory Use

ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION

Cal. Rules of Court, rule 3.221 Page 2 of 2

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DEFENDANT/	RESPONDENT:		
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The unders	signed parties in the above-titled action Stip	oulate to participate in the Alternative Dispute Ro	esolution (ADR) process checked
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4.7			
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	☐ Defendant ☐ Cross-defendant		
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## TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE THAT the Honorable Elihu M. Berle of Department 323 of the Los Angeles Superior Court in the above-referenced matter issued an order designating this case as complex on June 26, 2012.

Any party objecting to the complex designation must file an objection and proof of service in Department 323 within ten (10) days of service of this minute order. Any response to the objection must be filed in Department 323 within seven (7) days of service of the objection. The Court will make its ruling on the submitted pleadings.

A true and correct copy of the Court's minute order is attached as Exhibit A.

Dated: June 29, 2012

Respectfully submitted,

Initiative Legal Group APC

By:

Jordan L. Lurie Andrew Sokolowski

Sue J. Kim

Arvin Ratanavongse

# EXHIBIT A

Anderson v. Starbucks Corporation Case No.: BC485438

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 06/26/12

HONORABLE ELIHU M. BERLE

S. McKINNEY

**DEPT.** 323

JUDGE

DEPUTY CLERK

HONORABLE

JUDGE PRO TEM

ELECTRONIC RECORDING MONITOR

#8

L. M'GREENE, C.A.

NONE Deputy Sheriff

Reporter

8:30 am BC485438

Plaintiff

Counsel

NO APPEARANCES

SHAUN ANDERSON

Defendant

STARBUCKS CORPORATION

Counsel

COMPLEX 6-26-12

#### NATURE OF PROCEEDINGS:

COURT RULING RE COMPLEX DETERMINATION

This case is hereby determined to be complex within the meaning of Rule 3.400 of the California Rules of Court. The case is ordered reassigned to Judge William F. Highberger in Department 307 at the Central Civil West Courthouse for all further proceedings and for all purposes.

The case is ordered stayed until the Initial Status Conference date. Notice of Initial Status Conference is to be given by the Clerk in Department 307. No responsive pleadings may be filed until further order of the Court. Parties may file a Notice of Appearance in lieu of an Answer or other responsive pleading. The filing of a Notice of Appearance shall not constitute a general appearance, and shall not waive any substantive or procedural challenge to the complaint. Nothing herein stays the time for filing Affidavit of Prejudice pursuant to Code of Civil Procedure section 170.6.

Pursuant to Government Code section 70616 (c), each party is ordered to pay \$550.00 for complex fees, payable to Los Angeles Superior Court, within ten (10) calendar days from this date.

Plaintiff is ordered to forthwith serve a copy of this minute order on all parties, and to file a proof

> 1 of 3 DEPT. 323 Page

MINUTES ENTERED 06/26/12 COUNTY CLERK

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 06/26/12

HONORABLE ELIHU M. BERLE

JUDGE S. MCKINNEY

**DEPT.** 323

DEPUTY CLERK

HONORABLE

JUDGE PRO TEM

Deputy Sheriff

ELECTRONIC RECORDING MONITOR

#8

L. M'GREENE, C.A.

NONE

Reporter

8:30 am BC485438

Plaintiff

SHAUN ANDERSON

Counsel

NO APPEARANCES

STARBUCKS CORPORATION

Defendant Counsel

COMPLEX 6-26-12

## NATURE OF PROCEEDINGS:

of service in the assigned department within seven (7) days of service.

Any party objecting to the complex designation must file an objection with proof of service in Department 323 within ten (10) days of service of this minute order. Any response to the objection must be filed in Department 323 within seven (7) days of service of the objection. This Court will make its ruling on the submitted pleadings.

# CLERK'S CERTIFICATE OF MAILING

I, the below-named Executive Officer/Clerk of the above-entitled court, do hereby certify that I am not a party to the cause herein, and that on this date I served a copy of the minute order dated June 26, 2012 upon each party or counsel named below by placing the document for collection and mailing so as to cause it to be deposited in the United States mail at the courthouse in Los Angeles, California, one copy of the original filed/entered herein in a separate sealed envelope to each address as shown below with the postage thereon fully prepaid, in accordance with standard court practices.

> Page 2 of 3 DEPT. 323

MINUTES ENTERED 06/26/12 COUNTY CLERK

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 06/26/12

**DEPT. 323** 

HONORABLE ELIHU M. BERLE

S. McKINNEY JUDGE

DEPUTY CLERK

HONORABLE

JUDGE PRO TEM

ELECTRONIC RECORDING MONITOR

#8

L. M'GREENE, C.A.

NONE

Reporter

8:30 am BC485438

Deputy Sheriff

Plaintiff Counsel

NO APPEARANCES

SHAUN ANDERSON

VS STARBUCKS CORPORATION Defendant

Counsel

COMPLEX 6-26-12

NATURE OF PROCEEDINGS:

Dated: June 26, 2012

John A. Clarke, Executive Officer/Clerk

McKinney deputy

Jordan Lurie, Esq.

INITIATIVE LEGAL GROUP, APC 1800 Century Park East, 2nd Floor Los Angeles, CA 90067

3 of 3 Page **DEPT. 323**  MINUTES ENTERED 06/26/12 COUNTY CLERK

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#### PROOF OF SERVICE

# SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF LOS ANGELES

I am employed in the State of California, County of Los Angeles. I am over the age of 18 and not a party to the within suit; my business address is 1800 Century Park East, 2nd Floor, Los Angeles, California 90067.

On June 29, 2012, I served the document described as: NOTICE OF COMPLEX **DETERMINATION** on the interested parties in this action by sending [ ] the original [or] [ ] a true copy thereof [ ] to interested parties as follows [or] [ ] as stated on the attached service list:

CORPORATION SERVICE COMPANY WHICH WILL DO BUSINESS IN CALIFORNIA AS CSC - LAWYERS INCORPORATING SERVICE 2710 GATEWAY OAKS DR STE 150N SACRAMENTO CA 95833

- BY MAIL (ENCLOSED IN A SEALED ENVELOPE): I deposited the envelope(s) for mailing in the ordinary course of business at Los Angeles, California. I am "readily familiar" with this firm's practice of collection and processing correspondence for mailing. Under that practice, sealed envelopes are deposited with the U.S. Postal Service that same day in the ordinary course of business with postage thereon fully prepaid at Los Angeles, California.
- BY E-MAIL: I hereby certify that this document was served from Los Angeles, California, by e-mail delivery on the parties listed herein at their most recent known e-mail address or e-mail of record in this action.
- BY FAX: I hereby certify that this document was served from Los Angeles, California, by facsimile delivery on the parties listed herein at their most recent fax number of record in this action.
- BY PERSONAL SERVICE: I caused DDS to deliver the document, enclosed in a sealed envelope, by hand to the offices of the addressee(s) named herein.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this June 29, 2012, at Los Angeles, California.

Allison Marani
Type or Print Name

Signature

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Page 6

CLASS ACTION COMPLAINT

#### INTRODUCTION

Plaintiff Shaun Anderson ("Plaintiff") brings this action against Defendants
 STARBUCKS CORPORATION and Does 1 through 100, inclusive, ("Defendants" or
 "STARBUCKS") on behalf of herself and all others similarly situated, and alleges as follows:

## NATURE OF THE ACTION

- 2. This is a consumer class action arising out of STARBUCKS' sales of bug-dye laden food and drink products at STARBUCKS' coffeehouse locations to disclose and hid the fact that the ingredients in certain products included pulverized beetle carcasses.
- 3. Unbeknownst to Plaintiff and class members, STARBUCKS has been selling various red-colored food and beverage products with the added ingredient Cochineal Extract. Cochineal Extract is an extract derived from the crushed carcasses of red-colored beetles (Cochineal beetles measure approximately .20 inches [as depicted below]<sup>1</sup>). The extract was used by STARBUCKS to provide a red-color dye to the food and beverage products that were sold to unwary consumers including Plaintiff and class members.



- 4. STARBUCKS failed to inform, hid, and omitted to inform Plaintiff and class members that certain food and beverage products including, but not limited to, STARBUCKS' Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie, were in fact made with dye from crushed beetle carcasses.
- 5. Plaintiff and other consumers who purchased Defendants' bug dye-laden food and beverage products have been deceived and lost money by Defendants' omissions and failures to disclose, and STARBUCKS has been unjustly enriched from this unfair and

<sup>&</sup>lt;sup>1</sup> Not actual size.

fraudulent business conduct.

6. Plaintiff seeks actual and/or compensatory damages, restitutionary and equitable relief, costs and expenses of litigation, attorneys' fees and all other available relief for Plaintiff and all other members of the classes described below.

#### JURISDICTION AND VENUE

- 7. This class action is brought pursuant to California Code of Civil Procedure section 382. The monetary damages and restitution sought by Plaintiff exceed the minimal jurisdiction limits of the Superior Court and will be established according to proof at trial. Based upon information, investigation and analysis as of the filing date of this complaint, Plaintiff alleges that the amount in controversy for each class representative, including claims for monetary damages, restitution, and a pro rata share of attorneys' fees, is less than seventy-five thousand dollars (\$75,000) and that the aggregate amount in controversy for the proposed class action, including monetary damages, restitution, injunctive relief, and attorneys' fees, is less than five million dollars (\$5,000,000), exclusive of interests and costs. Plaintiff reserves the right to seek a larger amount based upon new and different information resulting from investigation and discovery.
- 8. This Court has jurisdiction over this action pursuant to the California

  Constitution, Article VI, section 10. The statutes under which this action is brought do not specify any other basis for jurisdiction.
- 9. This Court has jurisdiction over all Defendants because, upon information and belief, Defendants are either citizens of California, have sufficient minimum contacts in California, or otherwise intentionally avail themselves of the California market so as to render the exercise of jurisdiction over them by the California courts consistent with traditional notions of fair play and substantial justice.
- 10. Venue is proper in this Court because, upon information and belief, Defendants reside, transact business, or have offices in this county and the acts and omissions alleged herein took place in this county.

#### **PARTIES**

- 11. Plaintiff Shaun Anderson resides in Hawthorne, California in the County of Los Angeles.
- 12. Defendant STARBUCKS CORPORATION was and is, upon information and belief, a Washington corporation doing business in California, and at all times hereinafter mentioned, an employer whose employees are engaged throughout this county, the State of California, or the various states of the United States of America.
- 13. Plaintiff is informed and believes, and thereon alleges, that each and all of the acts and omissions alleged herein were performed by, or are attributable to STARBUCKS CORPORATION.
- 14. Plaintiff is informed and believes, and thereon alleges, that Defendants STARBUCKS CORPORATION and DOES 1 through 100 (hereinafter "Defendant") are in some manner intentionally, negligently, or otherwise responsible for the acts, omissions, occurrences, and transactions alleged herein.
- otherwise, of Defendants DOES 1 through 100, inclusive, are unknown to Plaintiff who sues said Defendants by such fictitious names. Plaintiff is informed and believes, and based on that information and belief, alleges that each of the Defendants herein designated as a DOE is legally responsible for the events and happenings referred to in this Complaint and unlawfully caused the damages to Plaintiff and class members alleged in this Complaint. Plaintiff will seek leave of court to amend this Complaint to show the true names and capacities when the same have been ascertained.
- 16. At all times herein relevant, Defendants and DOES 1 through 100, and each of them, were the agents, partners, joint venturers, representatives, servants, employees, successors-in-interest, co-conspirators and assigns, each of the other, and at all times relevant hereto were acting within the course and scope of their authority as such agents, partners, joint venturers, representatives, servants, employees, successors, co-conspirators and assigns, and

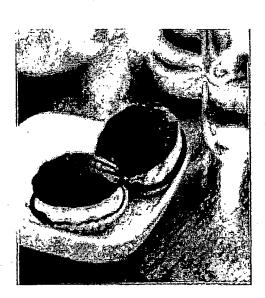
23.

that all acts or omissions alleged herein were duly committed with the ratification, knowledge, permission, encouragement, authorization and consent of each defendant designated herein.

#### **FACTS**

- 17. STARBUCKS CORPORATION is the largest coffeehouse company in the world, with over 12,500 stores in the United States alone.
- 18. STARBUCKS sells a variety of pre-packaged and made-to-order food and beverage items at its coffeehouses including coffee, espresso beverages, pastries, etc.
- 19. Until recently, consumers who purchased a variety of red-colored food and drink products including, but not limited to, STARBUCKS' Strawberries & Crème Frappuccino blended beverage (depicted below)<sup>2</sup>, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie (depicted below)<sup>3</sup>, had purchased these products (collectively "bug-dye laden products") not knowing that they actually contained dye from crushed beetle carcasses.





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<sup>&</sup>lt;sup>2</sup> Not actual size.

<sup>&</sup>lt;sup>3</sup> Not actual size.

- 20. The fact that crushed beetle carcasses were used in the production of these food items was not posted in the stores, not disclosed on the product containers or receipts, not announced by the staff, nor identified online. In fact, STARBUCKS bragged about not using beets for color while at the same time failing to disclose that it actually used beetles for color: "While foods were rationed during World War II, bakers used boiled beets to enhance the color of their cakes. Boiled grated beets or beet baby food are found in some red velvet cake recipes (but not ours!)."
- 21. The fact that crushed insects were an ingredient in their red-colored food items went wholly undisclosed to the public until just recently. Unwittingly, Plaintiff and class members purchased and consumed bug-dye laden products which they would not have otherwise done had they known that the products' ingredients included crushed insects.
- 22. This information was only revealed to the public when an employee working for STARBUCKS reported to a vegan/vegetarian website to dispute that the Strawberries & Crème Frappuccino blended beverage was vegan-friendly stating: "Hi! I'm a vegan who currently works as a barista at a Starbucks in the midwest, and I wanted to let you guys know that the Strawberries and Cream Frappucinos and Strawberry Smoothies at Starbucks are NOT vegan. The strawberry sauce we use contains 'cochineal extract.' My guess would be that the recipe changed about three or four weeks ago, when our strawberry sauce got new packaging. I was hoping you guys could help get the word out there so that no veg\*ns end up drinking this formerly vegan frappucino by mistake! Thanks. :)."
- 23. The informer apparently posted a picture of the in-house (not for retail sale) packaging of the strawberry sauce/coloring additive used by STARBUCKS (as depicted on

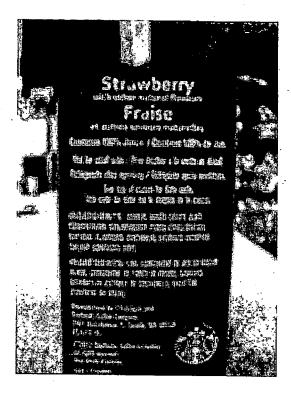
<sup>&</sup>lt;sup>4</sup> Starbucks Coffee Company, Red Velvet Whoopie Pie, http://www.starbucks.com/menu/food/petites/red-velvet-whoopie-pie?foodZone=9999, last visited May 7, 2012.

<sup>&</sup>lt;sup>5</sup> This Dish Is Veg – Vegan, Animal Rights, Eco-friendly News, Beware: Starbucks' Soy Strawberries & Crème Frappuccino is NOT Vegan http://www.thisdishisvegetarian.com/2012/03/beware-starbucks-soy-strawberries-creme.html, last visited May 7, 2012.

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- 24. Subsequent to the informer's statement about STARBUCKS' use of Cochineal Extract in the bug-dye laden products, a media frenzy ensued with numerous interviews of STARBUCKS' employees and reports of the bug-dye laden products all over the internet and television news media.
- 25. After the media frenzy and consequential consumer disgust and uproar, STARBUCKS finally disclosed that it did in fact use Cochineal beetles in the production of the bug-dye laden products but that it would cease using the beetles:<sup>6</sup> Dear Customers,

As a company, we always strive to exceed your expectations, and we take your feedback very seriously. Based on recent feedback, we learned that we fell short of these expectations by using cochineal extract. This commonly used ingredient is a natural,

<sup>&</sup>lt;sup>6</sup> Starbucks Coffee Company, Ideas In Action Blog, http://blogs.starbucks.com/blogs/customer/archive/2012/03/29/update-regarding-cochineal-extract.aspx, last visited May 7, 2012

FDA-approved colorant found in a wide variety of food and beverage products in the U.S.

We use the extract in the strawberry base for our Strawberries and Crème Frappuccino, Strawberry Smoothies and three food items – the Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie. While it is a safe product that poses no health risk, we are reviewing alternative natural ingredients.

Your feedback is very important to us and we encourage you to share your thoughts with us here.

Cliff Burrows President, Starbucks U.S.

- 26. However, neither Plaintiff nor class members have been reimbursed for the cost of these bug dye-laden products despite STARBUCKS' admission that the products contained extract made from crushed beetle carcasses and despite STARBUCKS' admission that consumers reacted negatively to this previously undisclosed fact.
- 27. Defendants deceptively and unfairly omitted, failed to disclose, and hid the fact that the bug-dye laden products contained extract from crushed beetle carcasses. Customers would have wanted to know this fact in making informed choices about their food selections at STARBUCKS. The facts Defendants misrepresented, concealed and failed to disclose to Plaintiff and the Class are material facts that a reasonable person would have considered important in deciding whether or not to purchase the product. Had Plaintiff and class members known that Cochineal Extract was an ingredient in the bug-dye laden products, Plaintiff and class members would not have purchased, or would have paid less for, these products.
- 28. Plaintiff and class members would not have purchased or consumed food and beverage items containing Cochineal Extract for a variety of reasons, including dietary and moral reasons. For instance, some class members are vegan or vegetarian and would not want to consume anything that includes animal products. Class members who are allergic to Cochineal Extract would not consume products that contain this ingredient. Other class members may not want to ingest Cochineal Extract out of sheer disgust of eating insects.

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29. As a result of Defendants' omissions of fact, Plaintiff and class members have been harmed in that they were not notified that the bug-dye laden products contained crushed beetle carcasses prior to purchase and have not been refunded the cost of these bug-dye laden products despite consumer outcry. Accordingly Plaintiff seeks actual and/or compensatory damages, restitutionary and equitable relief, costs and expenses of litigation, attorneys' fees and all other available relief for Plaintiff and class members.

## PLAINTIFF'S FACTS

- 30. Plaintiff resides in Hawthorne, California.
- 31. Regularly, and at all times relevant herein, Plaintiff went to STARBUCKS stores in and around Hawthorne, California, and other Los Angeles area locations, and bought various STARBUCKS products which contained Cochineal Extract including, but not limited to, the Strawberries & Crème Frappuccino blended beverage, the Strawberry Banana Smoothie, and the Red Velvet Whoopie Pie. For example, Plaintiff went to STARBUCKS locations during, at least, January to April of 2012 and purchased and consumed these products.
- 32. Prior to purchasing the bug-dye laden products she was not informed by STARBUCKS packaging, labeling, signage, by personnel, or otherwise that the bug dye-laden products she purchased and later consumed contained Cochineal Extract.
- 33. Had Plaintiff known that the bug dye-laden products she purchased and later consumed contained Cochineal Extract, she would not have bought the products at all. Since becoming aware of the added ingredient of Cochineal Extract, she no longer consumes any STARBUCKS products which contain the ingredient.
- 34. Plaintiff has not been reimbursed for the cost of the bug-dye laden products she purchased.

#### **CLASS ALLEGATIONS**

35. Plaintiff brings this lawsuit as a class action on behalf of herself, and all others similarly situated, as members of proposed class pursuant to California Code of Civil

Procedure section 382. The class satisfies the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements under those provisions.

- 36. The class Plaintiff seeks to represent (the "Class") is defined as follows: All persons residing in the United States of America who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie (collectively "bug dye-laden products") within four years prior to the filing of Plaintiff's Complaint.
- 37. Plaintiff also seeks to represent a subclass of class members (the "California Subclass") defined as follows:

All persons residing in California who purchased a Starbucks product containing Cochineal Extract including Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Simoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, or Red Velvet Whoopie Pie (collectively "bug-dye laden products") within four years prior to the filing of Plaintiff's Complaint.

- 38. Members of the Class and California Subclass will hereinafter be referred to collectively as "class members."
- 39. Plaintiff reserves the right to redefine the Class and California Subclass or establish additional subclasses as appropriate based on investigation, discovery, and the specific theories of liability.
- 40. On information and belief, the members of the Class and California Subclass are so numerous that joinder of all members is impracticable.
- 41. There are questions of law and fact common to class members, which predominate over any questions affecting only individual class members. These questions include:
  - (a) Whether Defendants failed to disclose to consumers or hid the fact that
    Strawberries & Crème Frappuccino blended beverage, Strawberry
    Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini
    Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal

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Extract prior to selling these products to Plaintiff and class members;
Whether Defendants engaged in unlawful, unfair, misleading or decep

- (b) Whether Defendants engaged in unlawful, unfair, misleading or deceptive business acts or practices by selling Plaintiff and class members the bugdye laden products without disclosing, or omitting to state, that the products contained Cochineal Extract, when in fact Defendants knew or should have known that this information should have been disclosed;
- (c) Whether Defendants engaged in consumer fraud, deceptive trade practices, or other unlawful acts by selling Plaintiff and class members the bug-dye laden products without disclosing, or omitting to state, that the products contained Cochineal Extract, when in fact Defendants knew or should have known that this information should have been disclosed;
- (d) Whether Defendants engaged in unfair business practices in violation of California Business & Professions Code sections 17200 et seq.;
- (e) Whether Defendants' practice of concealing, suppressing and/or misrepresenting that Cochineal Extract was an ingredient in the bug dyeladen products violated the California Consumer Legal Remedies Act ("CLRA"); and
- (f) Whether class members are entitled to damages including punitive damages, restitution, disgorgement of profits, and injunctive relief, and the proper measure, nature and extent of such relief.
- 42. The named Plaintiff's claims are typical of the claims of the class members, and the representative Plaintiff's interests are coincident with, and not antagonistic to, those of the class members they seek to represent. Plaintiff will fairly and adequately protect the interests of the members of the Class. Plaintiff has retained attorneys experienced in the prosecution of class actions, including complex cases and consumer actions, and Plaintiff intends to prosecute this action vigorously.
  - 43. A class action is superior to other available methods for the fair and efficient

adjudication of this controversy, since individual litigation of the claims of all class members is impracticable. Even if every Class member could afford individual litigation, the court system could not. It would be unduly burdensome on the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, inconsistent or contradictory judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same complex factual issues. By contrast, the conduct of this action as a class action, with respect to some or all of the issues presented in this Complaint, presents fewer management difficulties, conserves the resources of the parties and of the court system, and protects the rights of each class member.

44. Individual actions by class members may create a risk of adjudications with respect to them that would, as a practical matter, be dispositive of the interests of class members not parties to such adjudications or that would substantially impair or impede the ability of such non-party class members to protect their interests.

#### FIRST CAUSE OF ACTION

(Violation of the California Unfair Business Practices Act)

Business & Professions Code §§ 17200 et seq.)

(Against Defendants and Does 1 Through 100)

Plaintiff incorporates by reference the allegations contained in the preceding

paragraphs of this Complaint.

45.

46. California Business and Professions Code section 17200 prohibits any "unfair deceptive, untrue or misleading advertising." For the reasons discussed above, Defendants have engaged in unfair, deceptive, untrue and misleading advertising in violation of California Business & Professions Code section 17200 et seq., in that, among other things, Defendants failed to disclose to consumers or hid the fact that Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal Extract prior to selling these products to Plaintiff and class members.

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- 47. Plaintiff and class members were mislead into believing that the bug dye-laden products did not contain offending ingredients such as crushed insects.
- 48. California Business & Professions Code section 17200 also prohibits any "unlawful . . . business act or practice." Defendants have violated Sections 17200 et seq.'s prohibition against engaging in unlawful acts and practices by, among other things, failing to disclose to consumers or hiding the fact that Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal Extract prior to selling these products to Plaintiff and class members.
- 49. Plaintiff and class members reserve the right to allege other violations of law which constitute other unlawful business acts or practices.
- 50. California Business & Professions Code sections 17200 et seq. also prohibits any "unfair . . . business act or practice." Defendants' acts, omissions, misrepresentations, practices and non-disclosures as alleged herein also constitute "unfair" business acts and practices within the meaning of Business & Professions Code § 17200 in that Defendants' conduct is substantially injurious to consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct. Plaintiff asserts violations of the public policy in that Defendants have engaged and continue to engage in misleading advertising, unfair competition, omissions of fact, and deceptive conduct towards consumers. There were reasonably available alternatives to further Defendants' legitimate business interests, other than the conduct described herein. This conduct violates the unfair prong of California Business & Professions Code sections 17200 et seq. Defendants' conduct as alleged herein was unfair in that they paid for the bug-dye laden products but were not informed, online. through advertisements or signage, or in person that the products contained crushed beetle carcasses.
  - 51. Business & Professions Code sections 17200 et seq. also prohibit any

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"fraudulent business act or practice." Defendants' claims, nondisclosures, and misleading
statements, as set forth above, were false, misleading, and/or likely to deceive the consuming
public within the meaning of Business & Professions Code sections 17200 et seq.
Defendants' business acts and practices are fraudulent because they are likely to, and in fact,
did deceive consumers, including Plaintiff and class members, into believing they were
purchasing products fit for human consumption and without offending ingredients such as
crushed insects which many consider to be disgusting, otherwise offensive and/or to violate
personal dietary restrictions.

- 52. Defendants' misrepresentation and/or nondisclosure of the fact that STARBUCKS' bug-dye laden products actually contained crushed insects adversely affected Plaintiff and class members.
- 53. As a result of Defendants' misrepresentations and omissions, Plaintiff and class members lost money or property because they paid for the bug dye-laden products and were not reimbursed.
- 54. Had Plaintiff and class members known that Strawberries & Crème
  Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday
  Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal
  Extract, Plaintiff and class members would not have purchased the products, or would have
  paid less for the products.
- 55. Defendants' conduct caused and continues to cause substantial injury to

  Plaintiff and the other class members. Plaintiff and class members have suffered injury in fact
  and have lost money as a result of Defendants' wrongful conduct.
- 56. Pursuant to Business & Professions Code section 17203, Plaintiff seeks an order requiring Defendants to immediately cease such acts of unlawful, unfair, and fraudulent business practices, requiring Defendants to engage in a corrective advertising campaign, and requiring Defendants to immediately refund all monies improperly withheld with interest.
  - 57. Unless Defendants are enjoined from continuing to engage in these unfair,

unlawful, and fraudulent business practices, Plaintiff and the class members will continue to be injured by Defendants' actions and conduct.

58. Defendants have thus engaged in unlawful, unfair, and fraudulent business acts and practices, entitling Plaintiff and the class members to judgment and equitable relief against Defendant, as set forth in the Prayer for Relief, including full restitution and/or disgorgement of all revenues, earnings, profits, compensation, and benefits which may have been obtained by Defendants as a result of such business acts or practices, and enjoining Defendants to cease and desist from engaging in the practices described herein.

## SECOND CAUSE OF ACTION

Violation of California's False Advertising Act (Business & Professions Code §§ 17500, et seq.) (Against Defendants and Does 1 Through 100)

- 59. Plaintiff incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
- 60. Defendants failed to disclose to consumers or hid the fact that the Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal Extract prior to selling these products to Plaintiff and class members. Defendants misled consumers in that Plaintiff and class members believed that the food and beverage items they were buying and consuming did not contain offending ingredients such as extract from crushed bugs.
- 61. Defendants engaged in unfair, deceptive, untrue or misleading advertising by omitting and failing to state that the bug dye-laden products contained crushed insects.
- 62. Defendants disseminated or caused to be disseminated misleading advertising statements with the intent to either directly or indirectly induce members of the public, including Plaintiff and class members, to purchase the bug-dye laden products.
  - 63. The facts Defendants misrepresented, concealed and failed to disclose to

Plaintiff and the class members are material facts that a reasonable person would have considered important in deciding whether or not to purchase the products. A reasonable consumer, including Plaintiff and class members, would want to know if extract from crushed insects was an ingredient in their food and beverages.

64. Plaintiff, individually and on behalf of all others similarly situated, demand judgment against Defendants for restitution, disgorgement, injunctive relief, and all other relief afforded under Business & Professions Code section 17500, plus interest, attorneys' fees and costs.

#### THIRD CAUSE OF ACTION

#### (Unjust Enrichment)

#### (Against Defendants and Does 1 Through 100)

- 65. Plaintiff incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
- 66. As a direct and proximate result of the false, misleading and deceptive statements and material omissions, set forth above, Defendants have been unjustly enriched.
- 67. Through deliberate misrepresentations, concealment or omissions in connection with the advertising, marketing, promotion, and sale of products, Defendants reaped the benefits of Plaintiff's and class members' purchases of bug-dye laden products.
- 68. Defendants' conduct created a contract or quasi-contract through which

  Defendants received a benefit of monetary compensation without providing the consideration

  promised to Plaintiff and class members. Accordingly, Defendants will be unjustly enriched
  unless ordered to disgorge those profits for the benefit of Plaintiff and class members.
- 69. Plaintiff and class members are entitled to and seek through this action restitution of, disgorgement of, and the imposition of a constructive trust upon all profits, benefits, and compensation obtained by Defendants from their improper conduct as alleged herein.

# (Fraud by Omission/Concealment)

# (Against Defendants and Does 1 Through 100)

FOURTH CAUSE OF ACTION

- 70. Plaintiff incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
- 71. Defendants knew, but actively concealed, intentionally failed to disclose, or only partially disclosed material facts regarding the use of Cochineal Extract in the bug-dye laden products.
- 72. The material facts Defendants concealed and intentionally failed to disclose include, but are not limited to, the fact that the Strawberries & Crème Frappuccino blended beverage, Strawberry Banana Smoothie, Raspberry Swirl Cake, Birthday Cake Pop, Mini Donut with pink icing, and Red Velvet Whoopie Pie contained Cochineal Extract.
- 73. Plaintiff and class members did not know, and/or could not have discovered, the concealed and omitted material facts described above.
- 74. The facts concealed or not disclosed by Defendants to Plaintiff and class members are material in that a reasonable person would consider them in deciding whether to purchase or pay less for the bug-dye laden food products.
- 75. On information and belief, Defendants intended to deceive Plaintiff and class members by concealing and omitting the material facts set forth above.
- 76. Plaintiff and class members reasonably relied on Defendants' deceptive representations.
- 77. Plaintiff and class members were harmed as a result of Defendants' deception, concealment and omissions, in that they lost money by purchasing the products.
- 78. Defendants' deception, concealment and omissions were a substantial factor in causing the harm to Plaintiff and the class members, in that they would not have purchased the products had they known that the products contained crushed insects, or would have paid less for the products.

# FIFTH CAUSE OF ACTION

# Violation of California's Consumers Legal Remedies Act, California Civil Code section 1750 et. seq.

(Against Defendants and Does 1 Through 100)

- 79. Plaintiff incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
- 80. Plaintiff has standing to pursue this claim as Plaintiff has suffered injury in fact and has lost money as a result of Defendants' actions as set forth herein. Specifically, Plaintiff purchased the STARBUCKS bug-dye laden products without having been informed that they contained crushed insects.
- 81. On May 23, 2012, Plaintiff sent Defendants, via certified mail, a Consumers Legal Remedies Act notification and demand letter. A true and accurate copy of the letter is attached as Exhibit A to this Complaint.
- 82. Plaintiff has filed concurrently herewith the declaration of venue required by Civil Code section 1780(d).
- 83. The California Consumers Legal Remedies Act, California Civ. Code sections 1750 et seq., has adopted a comprehensive statutory scheme prohibiting various deceptive practices in connection with the conduct of a business providing goods, property or services to consumers primarily for personal, family or household purposes.
- 84. STARBUCKS CORPORATION is a corporation and thus a "person" as defined by Civil Code section 1761(c).
- 85. Plaintiff and California Subclass members are "consumers" within the meaning of Civil Code section 1761(d) as they are individuals that purchased goods from Defendants.
- 86. The products at issue constitute "goods" as defined by Civil Code section 1761(a) as they are food and beverage items sold to consumers for individual consumption.
- 87. Plaintiff and California Subclass members' purchases of the "goods" described above are "transaction[s]" as defined by Civil Code section 1761 (e).

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- 88. The transaction, policies, acts and practices engaged in by Defendants and alleged herein were intended to and/or did result in the sale of the products at issue to Plaintiff and class members, which violated the CLRA in at least the following respects:
  - In violation of California Civil Code section 1770(a)(5), Defendants' acts, (a) practices and omissions constitute misrepresentations regarding the benefits, uses, and characteristics of the bug-dye laden products. By failing to inform the consuming public that these products contained crushed insects and by affirmatively promoting and marketing their sale, Defendants misled consumers to believe that these products were fit for human consumption, and did not contain ingredients such as crushed insects which many consider to be disgusting, otherwise offensive and/or to violate personal dietary restrictions.
  - (b) In violation of California Civil Code section 1770(a)(7), Defendants advertised and marketed their bug-dye laden products without notifying purchasers, including Plaintiff and class members, that the products contained crushed insects. Defendants' affirmative promotion of the bugdye laden products and material omissions regarding their ingredients amount to a representation that the bug-dye laden products were of a particular standard, quality or grade when in fact they were of another.
  - (c) In violation of California Civil Code section 1770(a)(9), Defendants promoted and marketed their bug-dye laden products as fit for human consumption without disclosing that they contained crushed insects which many consider to be disgusting, otherwise offensive and/or to violate personal dietary restrictions. Defendants intentionally promoted and marketed the bug-dye laden products in this manner to deceive the public, all the while intending to sell them with crushed insects.
  - (d) In violation of California Civil Code section 1770(a)(16), Defendants

misrepresented that their products were supplied in accordance with previous representations when they were not, including, but not limited to promoting and marketing their bug-dye laden products as fit for human consumption when in fact these products actually contained extract from crushed insects which many consider to be disgusting, otherwise offensive and/or to violate personal dietary restrictions.

- 89. At all relevant times, Defendants made uniform representations or material omissions regarding their bug-dye laden products, including that the products were fit for human consumption. These representations and material omissions, as set forth above, were false, deceptive and/or misleading and in violation of CLRA.
- 90. Defendants engaged in deceptive practices, in violation of CLRA, that were designed to induce Plaintiff and class members to purchase the bug dye-laden products.

  Defendants' unfair and/or deceptive acts or practices occurred repeatedly and are ongoing.
- 91. The misrepresentations and/or facts concealed or not disclosed by Defendants to Plaintiff and class members are material facts, in that a reasonable person would have considered the addition of crushed insects in their food and beverage items in deciding whether to purchase the items or pay less for them.
- 92. Plaintiff and class members suffered injury in fact and/or actual damages as a direct result of Defendants' misleading marketing campaign and/or concealment of material facts in violation of the CLRA. Had Defendants disclosed the true quality, and nature of Defendants' bug-dye laden products, Plaintiff and class members would not have purchased the bug-dye laden products or would have paid less for them.
- 93. To this day, Defendants continue to violate the CLRA by failing to refund the amount of purchase for the bug-dye laden products and by continuing to sell the bug-dye laden products.
- 94. As a result of the foregoing, Plaintiff and class members have had their legal rights infringed upon and suffered irreparable harm, entitling them to both injunctive relief

and restitution as detailed herein.

95. Plaintiff has provided Defendants with notice of their alleged violations of the CLRA pursuant to Civil Code § 1782(a). If, within 30 days of the date of the notification letter, Defendants fail to provide appropriate relief for its violation of the CLRA, Plaintiff will amend this Complaint to seek compensatory, monetary and punitive damages via the CLRA, in addition to injunctive and equitable relief sought.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of all other members of the Class and California Subclass, pray for relief and judgment against Defendants and Does 1 through 100, and each of them, jointly and severally, as follows:

- 1. That this action be certified as a class action;
- 2. That Plaintiff be appointed as the representative of the Class and California Subclass;
  - 3. That counsel for Plaintiff be appointed as Class counsel;
- 4. That Plaintiff and class members be awarded disgorgement and restitution of all monies wrongfully obtained and retained by Defendants;
- 5. That Plaintiff and class members be awarded interest on the monies wrongfully obtained from the date of collection through the date of entry of judgment in this action.
- 6. That Plaintiff and class members be awarded compensatory and general damages according to proof;
  - 7. That Defendants be mandated to make a payment to a cy pres fund;
- 8. That Defendants be mandated to engage in a corrective advertising campaign to correct the misperceptions and omissions of fact Defendants' deceptive, false and misleading acts have created;
- 9. That Defendants be mandated to issue an apology to Plaintiff and class members;
  - 10. That Plaintiff and class members be awarded punitive damages as to the

appropriate cause of action under Civil Code section 3294;

- 11. That Plaintiff and class members be awarded their reasonable attorneys' fees, expert-witness fees, and other costs;
  - 12. All such other and further relief as the Court deems just and proper.

Dated: May 25, 2012

Respectfully submitted,

Initiative Legal Group APC

By:

Jordan Lurie Raul Perez

Andrew Sokolowski

Attorneys for Plaintiff Shaun Anderson

#### DEMAND FOR JURY TRIAL

Plaintiff, on behalf of herself and all other members of the Class and California Subclass, hereby demand a jury trial.

Dated: May 25, 2012

10.

Respectfully submitted,

Initiative Legal Group APC

By:

Jordan Lurie Raul Perez

Andrew Sokolowski

Attorneys for Plaintiff Shaun Anderson

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CLASS ACTION COMPLAINT



# **Notice of Service of Process**

KZS / ALL Transmittal Number: 10070154 Date Processed: 06/30/2012

**Primary Contact:** 

Emi McElroy

Starbucks Corporation Legal Department 2401 Utah Ave. South

2401 Utah Ave. South Floor 8TH MS:S-LA1 Seattle, WA 98134

Entity:

Starbucks Corporation

Entity ID Number 0178010

**Entity Served:** 

Starbucks Corporation

Title of Action:

Shaun Anderson vs. Starbucks Corporation

Document(s) Type:

Summons/Complaint

Nature of Action:

Other

Court/Agency:

Los Angeles County Superior Court, California

Case/Reference No:

BC485438

Jurisdiction Served:

California

Date Served on CSC:

06/29/2012

Answer or Appearance Due:

Reference Document

Originally Served On:

CSC

How Served:

Personal Service

Sender Information:

Jordan Lurie 310-556-5637

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC

CSC is SAS70 Type II certified for its Litigation Management System.

2711 Centerville Road Wilmington, DE 19808 (888) 690-2882 | sop@cscinfo.com



# **Notice of Service of Process**

**BWE / ALL** Transmittal Number: 10134382 Date Processed: 07/19/2012

**Primary Contact:** 

Emi McElroy Starbucks Corporation Legal Department

2401 Utah Ave. South Floor 8TH MS:S-LA1 Seattle, WA 98134

Entity:

Starbucks Corporation

Entity ID Number 0178010

**Entity Served:** 

Starbucks Corporation

Title of Action:

Shaun Anderson vs. Starbucks Corporation

Document(s) Type:

Notice

Nature of Action:

Other

Court/Agency:

Los Angeles County Superior Court, California

Case/Reference No:

BC485438

**Jurisdiction Served:** 

California

Date Served on CSC:

07/19/2012

Answer or Appearance Due:

Other/NA

Originally Served On:

CSC

How Served:

Regular Mail

Sender Information:

Sue J. Kim 310-556-5637

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC

CSC is SAS70 Type II certified for its Litigation Management System. 2711 Centerville Road Wilmington, DE 19808 (888) 690-2882 | sop@cscinfo.com

Case No.: BC485438

**CLASS ACTION** 

NOTICE OF REASSIGNMENT TO JUDGE JANE L. JOHNSON, DEPT. 308

## TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE THAT that on July 13, 2012, the Honorable Emilie H. Elias reassigned the above entitled matter to Judge Jane L. Johnson in Department 308 at 600 S. Commonwealth Avenue, Los Angeles, California 90005.

A true and correct copy of the Court's minute order is attached as Exhibit "A."

Dated: July 17, 2012

Respectfully submitted,

Initiative Legal Group APC

By:

Jordan L. Lurie Sue J. Kim

Arvin Ratanavongse

- Notice of Reassignment to Judge Jane L. Johnson, Dept. 308......

# EXHIBIT A

Anderson v. Starbucks Corporation
Case No. BC485438
Exhibit A to Notice of Reassignment to Judge Jane L. Johnson, Dept.308

## SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 07/13/12

HONORABLE EMILIE H. ELIAS

DEPT. 324

JUDGE A. MORALES

DEPUTY CLERK

HONORABLE

JUDGE PRO TEM

**ELECTRONIC RECORDING MONITOR** 

#7

E. MUNOZ, C.A.

Deputy Sheriff

NONE

Reporter

\_\_\_\_

BC485438

Plaintiff Counsel

NONE

SHAUN ANDERSON

VS

STARBUCKS CORPORATION

Defendant

Counsel

\*P-170.6 HIGHBERGER\* COMPLEX 6-26-12

#### NATURE OF PROCEEDINGS:

REASSIGNMENT UPON CCP 170.6 CHALLENGE

Good cause appearing, the above matter is reassigned from Judge William F. Highberger in Department 307 to Judge Jane L. Johnson in Department 308 for all purposes.

Any party who has appeared and has not previously filed a peremptory challenge under Section 170.6 Code of Civil Procedure, may exercise a peremptory challenge to the newly assigned judge within the 15 day period specified in Section 170.6 Code of Civil Procedure (with extensions of time pursuant to Code of Civil Procedure Section 1013 if service of notice is by mail). Any party who has not yet appeared may exercise a peremptory challenge under Section 170.6 Code of Civil Procedure within the 15 day statutory period from first appearance.

Counsel for the moving party is to give notice to all parties.

#### CLERK'S CERTIFICATE OF MAILING

I, the below-named Executive Officer/Clerk of the above-entitled court, do hereby certify that I am not a party to the cause herein, and that on this date I served the

Page 1 of 2 DEPT. 324

MINUTES ENTERED 07/13/12 COUNTY CLERK

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 07/	13/12			•	1	DEPT. 324		
HONORABLE	EMILIE H.	ELIAS	JUDGE	A. MORALES	DEP	UTY CLERK		
HONORABLE			JUDGE PRO TEM	·	ELECTR	RONIC RECORDING	MONITOR	
#7	E. MUNOZ,	C.A.	Deputy Sheriff	NONE		Reporter		
		IDERSON KS CORPORAT		Plaintiff Counsel NONE Defendant Counsel	•			
		6-26-12	:R-*			· ·		
	Minute Order upon each party or counsel named below by placing the document for collection and mailing so as to cause it to be deposited in the United States mail at the courthouse in Los Angeles, California, one copy of the original filed/entered herein in a separate sealed envelope to each address as shown below with the postage thereon fully prepaid, in accordance with standard court practices.							
	Dated:							
•	John A.	Clarke, Ex	xecutive Offi	cer/Clerk				
	Ву:	A	. MORALES	· · · · · · · · · · · · · · · · · · ·	,	•		
	INITIAT	IVE LEGAL (	GROUP APC					

Page 2 of 2 DEPT. 324

1800 Century Park East, 2nd Floor Los Angeles, CA 90067

> MINUTES ENTERED 07/13/12 COUNTY CLERK

# SERVICE LIST

Corporation Service Company Which Will Do Business in California as CSC – Lawyers Incorporation Service Agent
STARBUCKS CORPORATION, a Washington corporation
2710 Gateway Oaks Dr., Ste. 150N
Sacramento, CA 95833

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## PROOF OF SERVICE

#### STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the State of California, County of Los Angeles. I am over the age of 18 and not a party to the within suit; my business address is 1800 Century Park East, 2<sup>nd</sup> Floor, Los Angeles, California 90067.

On July 17, 2012, I served the document described as NOTICE OF REASSIGNMENT TO JUDGE JANE L. JOHNSON, DEPT. 308 on the interested parties in this action by sending the original [or] [ $\checkmark$ ] a true copy thereof [ $\checkmark$ ] to interested parties as follows [or] as stated on the attached service list:

#### SEE ATTACHED SERVICE LIST

- [1] BY MAIL (ENCLOSED IN A SEALED ENVELOPE): I deposited the envelope(s) for mailing in the ordinary course of business at Los Angeles, California. I am "readily familiar" with this firm's practice of collection and processing correspondence for mailing. Under that practice, sealed envelopes are deposited with the U.S. Postal Service that same day in the ordinary course of business with postage thereon fully prepaid at Los Angeles, California.
- BY ELECTRONIC SERVICE PROVIDER: I hereby certify that the document was served electronically via the Court designated electronic service provider LEXIS NEXIS.
- BY FAX: I hereby certify that this document was served from Los Angeles, California, [ ] by facsimile delivery on the parties listed herein at their most recent fax number of record in this action.
- BY PERSONAL SERVICE: I delivered the document, enclosed in a sealed envelope, [ ] by hand to the offices of the addressee(s) named herein.
- BY OVERNIGHT DELIVERY: I am "readily familiar" with this firm's practice of collection and processing correspondence for overnight delivery. Under that practice, overnight packages are enclosed in a sealed envelope with a packing slip attached thereto fully prepaid. The packages are picked up by the carrier at our offices or delivered by our office to a designated collection site.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this July 17, 2012, at Los Angeles, California.

Patrick White	Tutope Milail
Type or Print Name	Signature

24 25

Page 1

Initiative Legal Group APC 1800 Century Park East, 2nd Floor Los Angeles, CA 90067





Corporation Service Company Which Will Do Business in California as CSC – Lawyers Incorporation Service Agent STARBUCKS CORPORATION, a Washington corporatione 2710 Gateway Oaks Dr., Ste. 150N Sacramento, CA 95833

Handalana Hanlanka Sandalahalan



### CORPORATION SERVICE COMPANY

# **Notice of Service of Process**

BWE / GARN Transmittal Number: 10131733 Date Processed: 07/19/2012

**Primary Contact:** 

Kathy Riley

Starbucks Corporation Legal Department 2401 Utah Ave. South

2401 Utah Ave. South Floor 8TH MS:S-LA1 Seattle, WA 98134

Copy of transmittal only provided to:

Andrea Ivy

Entity:

Starbucks Corporation

Entity ID Number 0178010

**Entity Served:** 

Starbucks Corporation

Title of Action:

Shaun Anderson vs. Starbucks Corporation

Document(s) Type:

Notice-

Nature of Action:

Other

Court/Agency:

Los Angeles County Superior Court, California

Case/Reference No:

BC485438

**Jurisdiction Served:** 

California

Date Served on CSC:

07/18/2012

Answer or Appearance Due:

Other/NA

**Originally Served On:** 

CSC

How Served:

Regular Mail

Sender Information:

Sue J. Kim

310-556-5637

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC

CSC is SAS70 Type II certified for its Litigation Management System.

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1 Jordan L. Lurie (SBN 130013) JLurie@initiativelegal.com 2 Andrew Sokolowski (SBN 226685) ASokolowski@InitiativeLegal.com 3 Sue J. Kim (SBN 256392) SKim@InitiativeLegal.com 4 Arvin Ratanavongse (SBN 257619) ARatanavongse@InitiativeLegal.com-1800 Century Park East, 2nd Floor 5 Los Angeles, California 90067 6 Telephone: (310) 556-5637 Facsimile: (310) 861-9051 7 Attorneys for Plaintiff Shaun Anderson 8 9 SUPERIOR COURT OF THE STATE OF CALIFORNIA 10 FOR THE COUNTY OF LOS ANGELES 11 12 SHAUN ANDERSON, individually, and on Case No.: BC485438 behalf of other members of the general 13 public similarly situated, **CLASS ACTION** 14 Plaintiff, NOTICE OF RULING OF PEREMPTORY CHALLENGE AND RE-ASSIGNMENT 15 vs. 16 STARBUCKS CORPORATION, a Washington corporation; and Does 1 17 through 100, inclusive, 18 Defendants. 19 20 21 22 23 24 25 26 27 28 NOTICE OF RULING OF PEREMPTORY CHALLENGE AND RE-ASSIGNMENT

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#### TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE THAT that on July 12, 2012, the Honorable William F.

Highberger granted Plaintiff's Peremptory Challenge under Section 170.6 of the Code of Civil Procedure and ordered the above-entitled matter transferred to Department 324 for reassignment.

A true and correct copy of the Court's minute order is attached as Exhibit "A."

Dated: July 16, 2012

Respectfully submitted,

Initiative Legal Group APC

By:

Jordan L. Lurie Andrew Sokolowski

Sue J. Kim

Arvin Ratanavongse

# **EXHIBIT A**

#### SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 07/12/12

**DEPT.** 307

HONORABLE WILLIAM F. HIGHBERGER

JUDGE A. LIM **DEPUTY CLERK** 

HONORABI.E

#

JUDGE PRO TEM

ELECTRONIC RECORDING MONITOR

R. SANCHEZ, C.A.

Deputy Sheriff

NONE

Reporter

8:30 am BC485438

VS

Plaintiff

SHAUN ANDERSON

Counsel

NO APPEARANCES Defendant

STARBUCKS CORPORATION

Counsel

\*P-170-6 HIGHBERGER\*

COMPLEX 6-26-12

#### NATURE OF PROCEEDINGS:

#### PEREMPTORY CHALLENGE

A peremptory challenge under Section 170.6 of the Code of Civil Procedure was filed herein on July 11, 2012.

The Court finds that it was timely filed, in proper format, and it is accepted.

The case is ordered transferred to Department 324 for re-assignment.

Moving party is to give notice.

#### CLERK'S CERTIFICATE OF MAILING

I, the below-named Executive Officer/Clerk of the above-entitled court, do hereby certify that I am not a party to the cause herein, and that on this date I served the Minute Order

upon each party or counsel named below by placing the document for collection and mailing so as to cause it to be deposited in the United States mail at the courthouse in Los Angeles,

California, one copy of the original filed/entered herein in a separate sealed envelope to each address as shown below with the postage thereon fully prepaid, in accordance with standard court practices.

> Page 1 of 2 DEPT. 307

MINUTES ENTERED 07/12/12 COUNTY CLERK

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES

DATE: 07/12/12 **DEPT.** 307 HONORABLE WILLIAM F. HIGHBERGER JUDGE A. LIM DEPUTY CLERK HONORABLE JUDGE PRO TEM ELECTRONIC RECORDING MONITOR # R. SANCHEZ, C.A. NONE Deputy Sheriff Reporter 8:30 am BC485438 Plaintiff Counsel SHAUN ANDERSON NO APPEARANCES

Defendant

Counsel

NATURE OF PROCEEDINGS:

\*P-170.6 HIGHBERGER\*

6-26-12

COMPLEX

STARBUCKS CORPORATION

Dated: July 12, 2012

John A. Clarke, Executive Officer/Clerk

By:

INITIATIVE LEGAL GROUP APC Sue J. Kim 1800 Century Park East, 2nd Floor Los Angeles, CA. 90067

Page 2 of 2 DEPT. 307

MINUTES ENTERED 07/12/12 COUNTY CLERK

#### PROOF OF SERVICE

### STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the State of California, County of Los Angeles. I am over the ag	e of
18 and not a party to the within suit; my business address is 1800 Century Park East, 2 <sup>nd</sup> Fi	oor.
Los Angeles, California 90067.	,

On July 16, 2012, I served the document described as NOTICE OF RULING OF PEREMPTORY CHALLENGE AND RE-ASSIGNMENT on the interested parties in this action by sending [ ] the original [or] [✓] a true copy thereof [✓] to interested parties as follows [or] as stated on the attached service list:

#### SEE ATTACHED SERVICE LIST

- BY MAIL (ENCLOSED IN A SEALED ENVELOPE): I deposited the envelope(s) for mailing in the ordinary course of business at Los Angeles, California. I am "readily familiar" with this firm's practice of collection and processing correspondence for mailing. Under that practice, sealed envelopes are deposited with the U.S. Postal Service that same day in the ordinary course of business with postage thereon fully prepaid at Los Angeles. California.
- BY ELECTRONIC SERVICE PROVIDER: I hereby certify that the document was served electronically via the Court designated electronic service provider LEXIS NEXIS.
- BY FAX: I hereby certify that this document was served from Los Angeles, California, by facsimile delivery on the parties listed herein at their most recent fax number of record in this action.
- BY PERSONAL SERVICE: 1 delivered the document, enclosed in a sealed envelope, by hand to the offices of the addressee(s) named herein.
- [ ] BY OVERNIGHT DELIVERY: I am "readily familiar" with this firm's practice of collection and processing correspondence for overnight delivery. Under that practice, overnight packages are enclosed in a sealed envelope with a packing slip attached thereto fully prepaid. The packages are picked up by the carrier at our offices or delivered by our office to a designated collection site.

l declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this July 16, 2012, at Los Angeles, California.

Patrick White	Pata Mat	
Type or Print Name	Signature	

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Page 1

# **SERVICE LIST**

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Page 1

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RECYCLED PAPER

MARIA MARTINEZ

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